



For Immediate Release

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Acumentra Health to Continue as External Quality Review Organization for Oregon's Medicaid Managed Care Program

Portland, Ore. — August 10, 2010 — Acumentra Health announced that it has signed a contract with the Oregon Department of Human Services, Division of Medical Assistance Programs (DMAP), to continue performing outside review of the medical services provided to Oregon Health Plan (OHP) enrollees. Federal law requires an annual external quality review (EQR) of state programs such as the OHP that deliver Medicaid services through managed care.

Currently, DMAP contracts with 15 medical managed care plans to provide services for OHP enrollees throughout Oregon. As of May 2010, about 400,000 Oregonians were eligible to be enrolled for those services.

Acumentra Health's review activities, based on federal rules for Medicaid managed care, will determine whether the Oregon health plans

- meet federal standards for enrollee access to care, managed care structure and operations, and quality measurement and improvement
- conduct valid performance improvement projects aimed at improving clinical outcomes and service delivery
- maintain information technology systems that support the production of valid and reliable data, enabling DMAP to measure the health plans' performance on standard measures of care delivery

Acumentra Health served as DMAP's EQR contractor from 2003 through 2005, and again during 2008–2009. Under a separate contract with the state Addictions and Mental Health Division, Acumentra Health has performed similar review duties for the OHP managed mental health care program since 2004.

Jon K. Mitchell, FACHE, president and CEO of Acumentra Health, stated, "We are pleased to continue in our role as a quality monitor for OHP's medical managed care program. We believe that the long-term perspective we bring to the state's quality assessment program for both physical and mental health provides value for the state in this time of fiscal challenges."

About Acumentra Health

Acumentra Health is a nonprofit consulting company dedicated to improving the quality and effectiveness of health care. The company provides external review of managed health care services for Medicaid enrollees in Oregon and Washington, and collaborates with other stakeholder organizations in quality assurance and quality improvement projects. Acumentra Health also contracts with the Centers for Medicare & Medicaid Services to support effective,

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evidence-based care for Medicare beneficiaries in Oregon, and oversees the state's Medicare Beneficiary Protection Program.

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